



Hazardous waste can be produced by 'mobile services' operators working at sites that they do not own or occupy. This can include construction, service, maintenance and repair activities. The mobile service operator can produce limited amounts of waste at each customer premises without those premises being notified to us.

This guide explains:

- what a mobile service is and what the limitations are for the mobile service activity
- how consignment notes are completed

A mobile service

A mobile service is one where you produce limited amounts of waste at a site that you neither own nor occupy during construction, service, maintenance or repair activities. You might service fixtures and fittings in washrooms, fit and replace fluorescent tubes, service pest control devices, or maintain plant, equipment or machinery, for example.

You can operate a mobile service operation out of one or many depots or 'service premises'. If you operate from many depots you can choose one or more of them as a 'service premises'. For example, your head office could be your chosen 'service premises'. All 'service premises' must be registered with Natural Resources Wales. For details on how to register your premises see our guide HWR02B How to register your premises. If the premises where you carry out your service is already registered because the site holds or produces hazardous waste; there is no requirement to be separately registered as a 'service premises'.

You must not own or occupy any of the premises that you service – this is called the 'tenure restriction'. If you work at your own premises these must be notified to us in the normal manner and you will not be acting as a mobile service when you produce waste at your own premises. To decide if your own premises need to be registered see our guide HWR02A Do I need to notify my premises?

You can only produce up to 500 kg of waste on the customer's site in any 12 month period – this is the 'qualifying limitation'. If you expect to produce more than that, the customer must register their own premises before you collect waste from them and you will not be acting as a mobile service when you produce waste at those premises.

The site you are producing and removing waste from may already be registered with us because they produce more than 500 kg of their own hazardous waste at that site. When collecting waste from a site that has its own registration you can choose to operate as a 'mobile service' (where the tenure restriction and qualifying limitation are met) using your registration when the waste is collected. Alternatively you can use the site's registration and consign the waste in the normal way.

You are not required to move waste you produce from the site of production. You can choose

to leave it with the owner or occupier of the site. You will not be acting as a 'mobile service' if you leave the waste behind. You must provide the owner or occupier of full details of the waste you are leaving with them in accordance with the Duty of Care. The owner or occupier can then arrange for removal and disposal of the waste.

The waste you carry must be delivered to a permitted or otherwise authorised waste facility. This could be one you operate or one operated by someone else.

You can use Figure 1 to work out whether you are operating a mobile service.

Removing hazardous waste and consignment notes

When hazardous waste is moved from one site to another a consignment note must be used to track its movement.. When you complete the note as a mobile service there are some differences in how you complete the note which are explained below.

Part A – Notification details

The registration number of your 'service premises' should be used for the first six characters of the consignment note number in A1. The site where you produced the hazardous waste should be detailed in A2 giving the name of the organisation who operate the site and their full address and postcode. In A3, put 'MOBILE' as the premises code to indicate that you are acting as a mobile service. The full address and postcode of the site that is to receive the waste must appear in A4. This address can be either one of your service premises or any other site that is permitted or otherwise authorised to receive the wastes that have been produced. As the mobile service operator you are the producer of the waste so the details of your 'service premises' need to go into Part A5 of the note – this is the premises that you registered with us and matches with the registration number which makes up the first six characters of the consignment note number.

Part C – Carrier's certificate and Part D – Consignor's certification

You will be the producer, carrier and consignor for mobile services waste. If your mobile service is a construction or demolition activity you will need to register as an upper tier carrier. For all other mobile service activities you will need to register as a lower tier carrier. See our website for further details on carrier registration.

Figure 1 – Summary of the mobile service

